

How would you improve Portsmouth Yacht Club

We love our Club. I am concerned that many members have been brought in from Abenaqui Country Club and continue to sponser more ACC members. I fear our Club can go in the direction of Abenaqui which could ruin the atmosphere of PYC.

I really love the laid back atmosphere of the club. Personally since I don't have a boat but love being on the water I would like more oppotunities to be on the water.

1. Have an option for Wed night dinners. We generally do not attend. The \$18 is a little steep for us at this time and we have children. I did the gardening this summer and did not receive feedback. I hope it was the members wanted and was within budget. Jerry supported what i needed for supplies. I sometimes was confused about roles of the staff and volunteers. My son is just about 17 and he has talked to Jerry 2x about a job for next summer. I have has some conflicting information about hiring from 3 members. I was told you have to be 17 and must take a course. Emmett Todd told he started at 17 and took a course, this backed up what we were told. WE then heard you have to be 18. We heard a course was not necessary. We also heard they are not hiring next summer because a board members daughter was being hired. We have asked our sponsors, Wendy and Chris Clement and they did not seem to know. I was hoping to get some more information from the right person. Can you recommend who that would be. MY husband and I have been boating for for our whole life. We currently are in transition and have not decided on a boat for 2015. Our children have been around boats and Tim and I have our commercial boat licenses. I have been very happy with the club and like it just the way it is!!!! Jacqui VH Spinney

I am not able to afford \$18 dollar dinners on Wed nights. We don't go to them. We feel like we are not so in because we don't go. Not up to date. WE do read the newsletter. I did the gardening. NO feedback and wonder if this was what the club expected or wanted. I also have a son who has been coming to the club and has talked to Jerry 2x out working in the summer. He has been told that this is something he would have a good shot at but has also been told that a board member has a child coming in next year. Emmet Todd is someone I know from UNH and we live in Durham. He started at 17. We have been told 17 is fine but then others have said 18. HE is planning on taking a boat course in Feb. MY husband Tim and I are in transition and have always had a boat except for this past year. I enjoyed working as the club gardener. I would give it up so my son can work, intern or volunteer the summer of 2015. He is almost 17. I love the club! I use it more for a 2 hour social time with 3 or 4 friends. It is like my vacation home. I have several friends that are members and a few on the waiting list. It seems Durham has caught on! I have attended some of the ladies club meetings and worked at club openings and yard sale events. I also tended bar at the Memorial Day Brunch. I have fun volunteering and am glad to do it. Thanks Jacqui Van Ham Spinney HE has bo art

Wednesday night dinners that are less expensive with fewer courses served promptly. I would be happy to very low-key meals during the week. I come to the club to enjoy other members and the setting; meals arfe secondary; however, I do expect to be served a quality meal when paying the price we do right now. Friday night affairs are not good for me, but I know they are enjoyed by many. The more we can utilize the club the better.

Paul Roy has done a wonderful job these past few years with improvements in the club and in sponsoring events, comedy nights, music. I would be in favor of charging another \$100 to each member that would be a food/event minimum to be used over the season. I would love to see this valuable property become a year-round clubhouse and think that in this favorable interest rate climate, it should be closely researched. Jerry Goldfarb does a great job with his special dinners and Tony (Young .) with the breakfasts. And Paul Roy with his Bahamian night.....these have been enjoyed more than the catered dinners. The cocktail parties are overpriced for what is offered.

More Friday nite events. Pay as you use beer/wine dispensers.

Can't rate staff or usage as I haven't had boat in water for past two years. Club open year round would be OK, but I doubt it could be cost effective. Hopefully back in water and at club this coming season

More parking....somewhere.

Heat & A/C Heat Pump system Even without winterizing would be good early spring late fall

Increase the dinghy dock space. Provide a better boat launching area.

no "country club smart" attire for cocktail parties. Do not close in the porch! Club member discount as Port supply account at Westmarine. Add some short club cruises, such as weekend to Gloucester, Rockport, marbelhead, etc.

Enjoy it the way it is.

INSTRUCT BANDS TO PLAY SOFT ORCHESTRAL OR RECORDED MUSIC WHILE WE ARE DINING. PEOPLE WANT TO CHAT WITHOUT LOUD COMPETITION. YOU HAVE TO TELL THEM WHAT YOU WANT. ALSO, TO PLAY A VARIETY OF MUSIC, WITH A FEW SLOW NUMBERS FOR DANCING. I LOVE ROCK AND ROLL, BUT LIKE MANY PEOPLE I ALSO LIKE A FEW SLOW DANCES, ESPECIALLY AT THE BEGINNING OF THE DANCING.

Johanne and I have been long term members of two yacht clubs for tover 25 years and have been very happy with both clubs and their activities. We have always found the staff and stewards to be effective and helpful. We are skiers, so keeping the PYC club open year round is not a burning issue with us, however, we have never heard the arguements in favor, so perhaps a summary of same would be helpful. We would also like to see more informal potluck dances like the music nights that Marina and Dave started a few years ago.

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Dock staff on dock and assisting members with their boats. More acceptance of children we were all a child once they bring life to a stuffy club

No changes- we like it the way it is.

More family events and kids programs sailing etc

Ability to attend some events "at the last minute" .

We think the club is very nice and we enjoy it when we come. Our children were very young when we joined and we use it more each year. The past two years we even hosted a party which and we will again in the future. We are trying to make it to a Wednesday night dinner- we feel it would be a way to get to know more members. Loved the new lunch time food options- I think we ate lunch 4-5 times this summer. Sometimes it is hard to pack a meal and it was a perfect lunchtime option. I hope it was a success. One idea and you may already have it...have members have mentors so you can get to know other members. Family members event so others with children can get to know each other. Thank you.

Would like to encourage more members to learn and work club house projects ie commissioning club and dock systems after winter, winterizing club,winterizing launches etc.

everything is great maybe update bathrooms

Improve/ rebuild the Clubhouse.

I'm concerned that there is an increase in new members who do not have a boat and are not interested in boating. If they are joining only because the club provides opportunities to socialize with friends at a very reasonable cost, I think an imbalance in membership may result that is not in the best interests of a yacht club.

Have a minimum spend of \$100 that could be used for dinners, breakfasts etc. For those who do not participate the money would go into a Capital Reserve Fund.

Due to trips abroad this year we have not been able to use the club thus do not feel right is inputing to survey

Get some air conditioner in place or get over head fans to move the air around during events

We must find a way to make the club feel more inviting.... Having groups of people blocking off the screened in porch is VERY uninviting. Also making the community of members understand that the life blood of the club is youth members and getting them hooked on PYC. The first thing that should be in the front of minds is that the name is YACHT club not Social Club.

If possible, reduce cost of Wednesday night dinners. We did not attend many mainly due to cost. Friday night events were great this year! Would be nice to have more next year. Sometimes members left the grills going in an effort to burn off what they cooked and then forgot to turn them off. Is there a way to have them auto shut off after a period of time. Also need protection (heat shield) behind the grill closest to the clubhouse. Thanks.

I don't get a lot of use however my wife goes more than I do and she seems to enjoy it. I am in between boats right now and when I get my next boat I think I will use the club more in the summer. Not sure extending the season to year round makes much sense. Maybe offering more programming for kids such as a sailing club. I think the present dinners and events are great and the lunches offered this past summer was a great idea.

Find a way to intermix various social groups.

Nothing special needed. Maybe more weekend non boating activities.

Leave the docks in and winterize the building or build a new one. Considering how nice it is sometimes in the off season and what we pay in taxes why not maximize our use of the property.

1.) I don't know the logistics, but it would be nice to be able to drop into the club and grab a cold beer{draught IPA.} without having to bring your own. Perhaps a community slush fund funded by a donation jar at the bar. 2.) I wouldn't like the idea of too many weekend events as that is when it is most enjoyable to just come in for dinner alone or with friends at your liesure. 3.) we intend to use the club more in the coming years as we still have kids at home and are still working. Another Boat is also in our plans.

I moor in Pepperrell Cove and use the club to fuel my Boston Whaler. Have used the launch service from time to time. Would enjoy using the club, but just haven't gotten there much! Maybe this coming summer will be the time! Thanks...

eliminate the catered wed night dinners and have half the number of dinners

increased availability of sandwiches all days of the week

Better Parking and more dingy space.

Staff need more training on launch. I think the many newer members are not very friendly. Often when I go with my family I do not see the level of hospitality and comardery we used to have when I joined. Some of the new members act like this is a private club for them and will not even say hello. The constitution states members will behave in a gentlemanly fashion a warm greeting gets you a grunt!

I would NOT - Like it the way it is!

I am a big fan of the way it is now :)

expand lunch menu sell gas year round

1. Offer Sailing lessons or boating basics lessons. 2.Opportunities for boat owners to offer a day on the water for non boat owners to enjoy on 'on-water' aspect of the club. Sign-up required. 3. Opportunity to take launch and tour our varies moorings and understand what we offer in the way on On Water aspects of the club (this knowledge may encourage more boating membership) 4. understand what services we will provide to the boating public not members, i.e., fueling, temp. mooring, etc.

Continue a sound maintenance program but don't spend on unnecessary projects.

Spruce up the Dock house: New slider or double door, new double hung windows, insulate and dry wall, new cabinets. Spot clean the trouble areas of the carpet once a month (by the bar). Dry wall the Steward's Office.

we do not want to see the club open all year, nor to have memberships go up and change the club to a social who's who. This club is unique and would like to see it stay a boating community.

Open year round and possibly have the bar operate as an actual bar on Friday and Saturday nights where you can purchase drinks from it.

Make it year round, have a professional Dock Master and continue updating the kitchen

try to get more people volunteering

MORE FOCUS ON BOATING AND EDUCATION

Catered Wed night dinners don't seem to work too well. I'd like to see more steward dinners (assuming the steward liked that idea).

More parking would be great. Longer launch hours.

Continue and increase hosting events like the ones Paul Roy has been arranging/coordinating.

People seem to only sit at dinner with people they know. I think that the Club should pick at least one night a month that it should be mixed up.

We truly like it the way it is!

I wish we had more cocktail parties. It is so fun to mix and mingle. and still time to do things following if desired. I LOVE the cocktail parties most of all. I also wish the clubhouse was open longer in the season..even if the docks are in the parking lot.

We would like to see the club and dock staff more attentive to and respectful of members. We visited another yacht club and the feeling was very different. The staff knew the names of most members and assisted members with their boats and carts. Our staff doesn't know member names and they certainly don't offer to do anything extra. We have watched the dock staff sit in the dock house while members struggle with carts on the ramp. They should be expected to assist members whenever they are not pumping gas instead of sitting. Get rid of the air conditioner in the dock house. The dock staff stays in there on hot days instead of working. Are dock staff expected to assist members when they come in to dock their boats. They should be. We have rarely been assisted. Club staff should wash the tables and counters daily. The tables are dirty and members have to clean the tables frequently in order to use them. Jerry allows the staff to sit around or make snacks for themselves any time they want instead keeping them busy with work that should be done. The standards and expectations for the staff need to be raised.

Staffed kitchen (I know that is a lot of unknowns and work)

We would like fewer organized activities- we like to just use the club and enjoy the spontaneous cocktail and dinner gatherings. We like to cook dinner at the club and hang out with friends. Would love to see more dinghy space and having access to a good dock for water and fuel is very important to us.

I think everything is great just as it is. Honestly, I can not think of anything I would change. I'm glad the porch was not enclosed!

We haven't used the club enough to weigh-in.

Lunch items during the week is a great idea which we observed this summer at sporadic times. Hire a caterer that does "in-house" meals that are hot and fresh. The many complaints we've heard the past two years doesn't entice us to make the drive.

MORE MEMBERSHIP INVOLVEMENT

Improve cleanliness of rest rooms and kitchen.

Better upkeep of Kitchen, rugs and bathrooms. Rug needs to be cleaned more than once a season. The staff loves working the dock but should be equally trained at washing tables and kitchen woodwork etc. and rotated to task. By July everything looks dirty and a bit shabby.

1. Continue to upgrade kitchen to improve functionality and workflow 2. Encourage more member sponsored dinners/breakfasts (i.e., pulled pork, Greek, holiday breakfasts) 3. Better support for annual club cruise 4. Sponsoring short club cruises (such as Gloucester, Shoals, Boston)

Be more transparent when electing flag officers and directors Blidberg example. Return to our rules of going through the chairs for officers and being elected. Maintain a "Book of Procedures" for operating the club from year to year. To much of individuals making changes and spending money on their own without membership approval. See PYC support the CRUISE. Should have their own budget ie: \$500.00 for printing guides.

I wish a member was able to park in the lot with any car. Putting member card on dashboard. The car is not the member the person is and is able to sit in one car at a time. Example: I invite someone and they drive. Thank you

Eliminate wednesday night dinner Try shorter, more local cruises Form a group of members to do what this survey is trying to do. Demographics of club are changing. Need to react.

Hard to say... The Club is pretty darned good as it is.

Parking, limit attendance to 100, find a caterer that does plan food reasonable price.

DISCONTINUE USE OF THE CLUBHOUSE FACILITIES BY THE SAILING CLUB ON TUESDAY NIGHTS OR BY ORTHER NON MEMBERS AT ANY TIME, EXCEPT AS GUESTS. Enact at least a \$100 minimum expenditure per membership, exclusive of the opening, closing and holiday dinner dances. To be used exclusively to enhance social events.

We like it the way it is!!

Have a Seamanship programs. Sail, Power, Cruising trip planning What makes a good Harbor.....where they are!!! ETC. destination training....PYC . Looks like a SOCIAL CLUB FROM THE Questions above !!!! On water events is the only YC related question.....pretty poor representation . We could buy another building and just have a Supper club / Social club....I would double the dues if you don't own a boat. The Portsmouth Yacht club needs to learn Yachting and how to teach Yachting. More water education . Tell me what PYC offers to members that Boat. Clearly an water education program prior to THE WEDNESDAY NIGHT DINNER might be a start....Yes before cocktail hour!!!

Newly renovated bar area with refrigeration and an honor system keg on tap

Have real dancing rather than High School Rock bands at Dances. Lobby to cut the boat speed in the Harbor. Have more interesting lectures such as the one last year about local lighthouses. Have more speakers about boating, safety, travel, and maintenance. Bring back the dinghy races where we rowed the dinghy's. Have dancing lessons.

Listen to club members more

More speakers on maintenance, DIY crafts, gardening Sailing lessons for children and adults. Liked the idea of lunches but it was too sporadic and u predictable to rely on, so never actually took advantage of it.

FUND THE CRUISE

I wouldn't mind the club being open year round but I don't know how much we would use it. Our boat is really the draw to get us to make the 30 minute trek. Wednesday night suppers are delicious and fun but we both work and don't go out much during the week. Also, for our current situation, the price is a bit high for us to attend on a regular basis. We loved the potluck and I would be happy to help organize more of those. When our kids were younger (they are 23 and 26 now) I was never quite sure if they were welcome. More family friendly activities would have been welcome and would have brought us to more social activities. I felt most events were geared to my parents demographic. We love being able to use the kitchen and invite friends to have dinner with us at the club. I appreciate the hard work so many people put in and often wish we could get there more often to help. Thank-you to staff and volunteers!

PYC members would benefit from boating safety/courtesy and youth boating (sail or motor) programs. The Cruise guides should be available to all members and the public. We are not comfortable with the "designated" seating for Wed night dinners and find it hard to commit in advance. However, we would enjoy coming to the club once a week for a casual cocktail hour - BYOB, no food (but people sometimes can't help themselves).

It's perfect

Improve food quality of Wed night dinners

Teen events including sailing classes and or socials

less cliquey

Can't think of anything.

Do away with any events that are not self funding.

I think there should be more events for the next generation of yachtsmen. I also would like more programs where members and others talk about their sailing experiences. If the club was open for the winter a speaker's series would be a great way to make the winter shorter!" One thing I would not favor is anything that takes away from the ability of members to make their own meals in the kitchen so I guess I wouldn't like to see many more organized dinners. I like the idea of surveying the members!

better communication with members leading to more member involvement in club decisions
